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TECHNOLOGY INSIDER



Can your staff access ALL your business's info?



Your monthly newsletter, written for humans not geeks

I'm sure you'd be horrified if they could. Because some parts of your business need to stay private, don't they?

Though you may take an open and honest approach with your staff, sharing sales figures and turnover with them, there may still be some documents you don't want them to see.

Perhaps details of how much net profit you make. How much you take out of the business. Or even what their colleagues earn. Then you start to think about customer databases and confidential documents. For some of your team, this is information they really don't have reason to see.

This is just asking for trouble. And not only because of the risk of an insider leak.

The easier it is for everyone inside your business to access files, the easier it is for people OUTSIDE to access them too.

Especially cyber-criminals. Who are constantly trying to steal your files and sensitive data for their own gain. Either to sell it, or to hold it hostage and charge you a large ransom fee to gain access to it.

Access to data is a huge concern.

Do you know exactly who has access to which data and files in your business? Is it easy to grant access to those who need the data, and block others? Or is this something you need to address?

This will shock you. In a data risk report on 785 businesses, researchers found 53% of them had more than 1,000 sensitive files that were available to every single employee

DID YOU KNOW?



Did you know...Alexa doubles up as a PA?

Alexa is great for many things. She always reminds us when it's time to take the dinner out of the oven. She gives an accurate weather forecast. And she definitely has a good grasp of our music tastes.

But did you know she can be even more useful than that? She can help with your work life and make you more productive.

Give Alexa access to your contacts and calendar. She makes it faster to call colleagues, schedule meetings, and find someone's details.

She can also give you reminders for appointments and meetings, which is perfect when your head is down and you're losing track of time.

You can also use a great service called Zapier to connect your Alexa to hundreds of other apps - some you may use for work already.

EVERY MINUTE, 4 MORE BUSINESSES BECOME VICTIMS OF MALWARE

And with one billion pieces of malware out there, it's highly likely that your business will be affected at some point.

It's scary stuff.

Worse still, some kinds of malware are very difficult to recover from. It's rarely as simple as deleting an infected file. The most destructive malware can be the hardest to tackle.

You need to protect your business with more than just antivirus software.

Keeping your data safe and secure requires a combination of:

- Specialist software
- Staff training
- And other safety measures, which will differ from business to business, depending on many factors



While it's not realistic to protect yourselves from 100% of malware attacks (without completely crippling your staff's ability to freely do their work), you can take the right measures to minimize the risks and be instantly aware when you are under attack.

Is your business prepared for this?

For a limited time, we're offering a security review. Our experts will assess your business, its current security measures, and make recommendations for additional measures to keep your data safe.

Visit www.canopytech.ca to book a no obligation 15 minute call video call.

Let's chat on a video call



Three questions for you:

1. Do you currently have an IT support company?
2. How happy are you with them?
3. If the answer isn't "I'm so delighted I could run around my house fist pumping the air", let's jump on a video call.

The pandemic has taught businesses just how important it is to get proactive, responsive IT support.

We're now taking on new clients again.
Set up a 15 minute exploratory video call at
www.canopytech.ca/marcgullo

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QUESTION

My Wi-Fi is working but my computer keeps disconnecting

ANSWER

It's possible that your PC's network card isn't receiving full power. Go to advanced settings in power options. Click 'Wireless adapter settings', and 'Expand power saving mode'. Set this to maximum power, and you should see some improvement.

QUESTION

My monitor is blank - I promise it is plugged in and switched on

ANSWER

OK, that's a good start. Is the power cable faulty? Try replacing it with one that is definitely working on another machine and see what happens. If it's still blank, try connecting your monitor to another PC. If it still doesn't work, it looks like it's a problem with the monitor. If it works on another PC, it's likely a problem with computer's graphics card.

QUESTION

My keyboard is making weird noises and won't type words properly

ANSWER

It's possible you've enabled toggle keys and filter keys in your Windows settings. To disable them, go to control panel and select 'Ease of access'. Click on 'Change how your keyboard works', then uncheck the boxes next to Toggle keys and Filter keys.